

CAPABILITY STATEMENT

Minuteman Technology Services

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MTS
Minuteman
Technology
Services



COMPANY OVERVIEW

Minuteman Technology Services (MTS) is a Navy SEAL-led, Boston-based, verified Service-Disabled Veteran-Owned Small Business. Our team has been delivering mission critical healthcare solutions and services to the Department of Veterans Affairs (VA) since 2016.

MTS' honed ability to execute results from boots-on-the-ground experience at every VA Medical Center. We are subject matter experts in Veterans experience and VA workflows. MTS excels at implementing solutions to meet end-user needs, while satisfying national and VISN-level directives.

CORE CAPABILITIES

Innovation

Requirements Development
Solution Design
User Testing
Feedback Gathering

Implementation

Enterprise Deployment
Stakeholder Engagement
Change Management
Program & Project Management

Managed Services

Training
Help Desk Support
Analytics & Reporting
Sustainment

PAST PERFORMANCE

Patient Engagement and Veterans Experience

- **Wayfinding:** Patient navigation, digital maps, blue dot navigation, mobile app (Multiple VA sites)
- **Point of Service Solutions:** VA national VetLink program, patient engagement mobile application, wayfinding, appointment check-in, preregistration, unscheduled visits, insurance capture (VA enterprise)
- **Patient Support:** VA concierge services and patient transport (VISN 2)
- **Telecare:** Patient fall prevention and safety monitoring

DIFFERENTIATORS

Front Line Knowledge: Boots-on-the-ground at every VAMC, OPC, CBOC, Region, and VISN

VA User-Centered Design: End-user input incorporated into every solution

Low-risk Execution: Proven and repeatable approach for deploying enterprise solutions

Accelerated Innovation: Ability to scale local innovation to enterprise-wide adoption

Experts in Driving Solution Adoption in VA

CONTRACT VEHICLES



T4 NG

Transformation Twenty One
Total Technology Next Generation

ORACLE Cerner